



SANS
20
CRITICAL
SECURITY
CONTROLS

SANS 20 Critical Controls:

Key Considerations for Industrial Control Systems



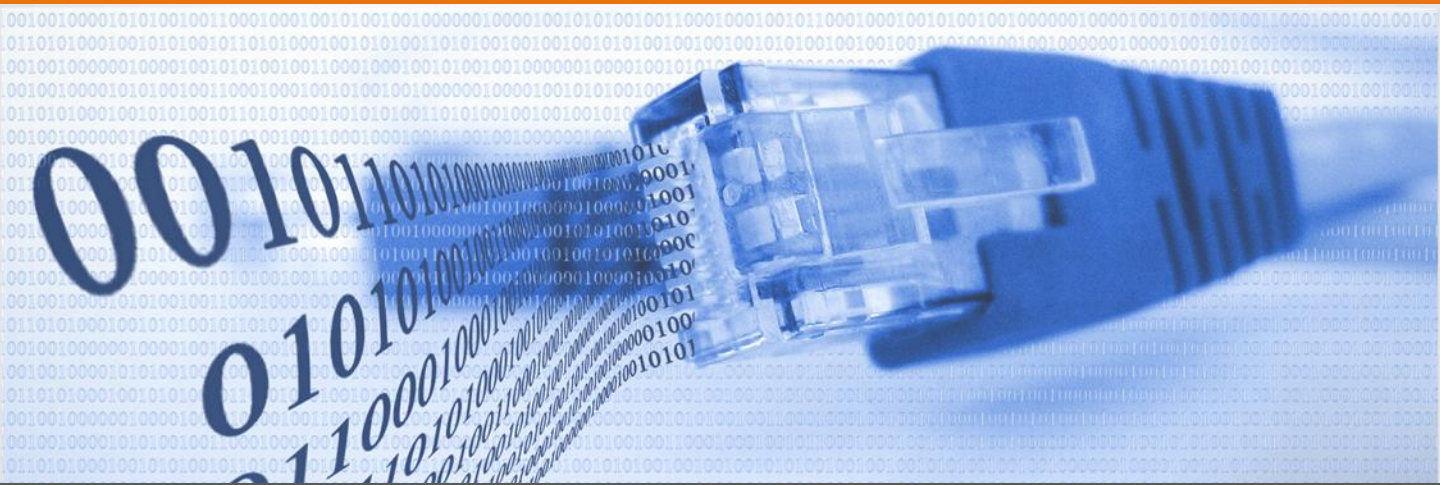
Introduction

The 20 Critical Controls have been designed to make systems safer, regardless of industry or system type. The automation of these 20 Controls will radically lower the cost of security while improving its effectiveness.

Industrial Defender, the global leader in security, compliance, and change management for industrial control systems has examined the 20 critical controls for key considerations when being applied to industrial control systems. This eBook will help you understand how automated data collection helps measure effectiveness of the controls to ensure a sustainable security posture.

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Critical Control 1

Inventory of Authorized & Unauthorized Devices

Goal: Reduce the ability of attackers to find & exploit unauthorized & unprotected systems.

Key Considerations for Control Systems:

Active scanners should never be used in ICS as some systems cannot deal with unexpected traffic & may cause denial of service.

How Automation Systems Manager helps:

ASM maintains a secure database of all IP devices in the target environment. New assets are alerted on, and require an approval process to be listed as a current configuration (aka: baseline) in inventory. Configuration versions are promoted through an approval process and can be downloaded for secure storage..



Critical Control 2

Inventory of Authorized & Unauthorized Software

Goal: Mitigate or root out attacks by identifying vulnerable or malicious software, protect the good stuff

Key Considerations for Control Systems:

Any patches on ICS systems should be approved by the ICS providers and tested on a QA environment before going live.

How Automation Systems Manager helps:

ASM collects asset software information, including Operating System (OS), software, as well as, patch application and versions from the associated hardware assets in the inventory database.

An approval process is required to control changes to the configuration of the software assets. Policies can be created to alert on changes to a system's reference baseline.



Critical Control 3

Secure Configurations for Hardware & Software on Mobile Devices, Laptops, Workstations & Servers

Goal: Prevent attackers from exploiting services & settings that allow easy access through networks & browsers

Key Considerations for Control Systems:

Cyber assets in the control system are generally configured by the vendor for maximum performance and reliability yet may not always follow security best practices, such as avoiding administrator accounts with easily guessed passwords. Configuration changes may not be allowed and may affect the availability of the system or might void warranty.

How Automation Systems Manager helps:

ASM performs strict configuration change management. Changes to configurations, including security settings, asset details, software, ports & services are alerted on & require approval to update the configuration baseline in the database. The previous configuration is archived, & the approved changes are included in the new configuration. Policies can be created to alert on pending changes to a system's reference baseline.

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Critical Control 4 Continuous Vulnerability Assessment & Remediation

Goal: Proactively identify & repair software vulnerabilities reported by security researchers or vendors.

Key Considerations for Control Systems:

Due to the resource constraints, performing vulnerability assessments on control systems should be approached with caution as they can cause restarts or denials of service.

How Automation Systems Manager helps:

ASM' change management processes can identify changes to assets in the inventory database, as well as configuration drift outside of organization-defined boundaries. Events are logged & archived at specified intervals.



Critical Control 5 Malware Defenses

Goal: Block malicious code from adversely affecting reliability & performance standards, tampering with system settings or capturing sensitive data.

Key Considerations for Control Systems:

Control systems traditionally run on low bandwidth networks. Malware can upload code, run as a service and connect to external command & control servers, potentially causing a denial of service.

How Automation Systems Manager helps:

ASM technologies have the ability to scan traffic for malware & block what appears suspicious.

Integrated intrusion detection system adds further industrial control protocol-specific detection of malware signatures & behavior based anomalies.



Critical Control 6 Application Software Security

Goal: Neutralize vulnerabilities in web-based and other application software.

Key Considerations for Control Systems:

Control system applications have not traditionally been designed with security in mind, & traditional security software is not designed for low bandwidth networks & assets.

How Automation Systems Manager helps:

ASM creates reference baseline sets of asset information, & use policies to detect and alert on unnecessary libraries, components or compilers, & when combined with a NIDS will inspect traffic flowing across the network & applications.



Critical Control 7 Wireless Device Control

Goal: Protect the security perimeter against unauthorized wireless access.

Key Considerations for Control Systems:

Wireless access is relatively uncommon in industrial control systems and implementation must be approached with caution.

How Automation Systems Manager helps:

ASM Policy management enables enforcement of authorized configurations & security profiles.

Configurations are securely stored in the File Repository by date/time stamp. Alerts on changes to configurations can be sent via email at specified intervals.



Critical Control 8 Data Recovery Capability

Goal: Minimize the damage from an attack.

Key Considerations for Control Systems:

Backup and recovery process are essential to the prevention of unscheduled downtime. These processes are resource intensive, and require time and training to set up and maintain.

How Automation Systems Manager helps:

ASM has the ability to archive and backup most devices with text-based configuration files that can be used for restoration purposes. In conjunction with Survive™ services ASM provides automatic backup for assets, including OS, applications and data. Backups are verified and tested. Backup data files are encrypted, secured at rest and in transmission.



Critical Control 9 Security Skills Assessment & Appropriate Training to Fill Gaps

Goal: Find knowledge gaps, & fill them with exercises & training.

Key Considerations for Control Systems:

The ICS workforce is tasked with keeping the process running safely and reliably. The addition of cyber security awareness to the current training schedule is essential to protecting critical assets. Having current information on those assets is central to security training.

How Automation Systems Manager helps:

ASM provides information on the target assets that can be used as training materials. ASM asset management feature automatically keep the database updated, and has a unified view for better understanding & communication of security information on a wide variety of devices.



Critical Control 10

Secure Configuration for Network Devices such as Firewalls, Routers & Switches

Goal: Preclude electronic holes from forming at connection points with the Internet, other organizations & network segments.

Key Considerations for Control Systems:

ICS are often connected to corporate networks & data flows between them. The defense of the perimeter is critical to avoid corporate side vulnerabilities that may affect the process control network segments.

How Automation Systems Manager helps:

ASM provides management of change information for software, patches, user accounts, and configurations of network devices, including routers, switches, firewalls, IDS and IPS systems. The ASM has the ability to archive and backup most devices with text-based configuration files that can be used for restoration purposes. In conjunction with NIDS & UTM, ASM will provide ingress and egress filtering, secure network virtual connections, and analyze network traffic for discovery of unauthorized access and signs of malicious activity.

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Critical Control 11 Limitation & Control of Network Ports, Protocols & Services

Goal: Allow remote access only to legitimate users & services.

Key Considerations for Control Systems:

Control system devices are normally preconfigured by vendors. The preconfigured state may lack robust security configurations and settings.

How Automation Systems Manager helps:

ASM automatically collects information on ports, protocols & services on assets in the control network. Reports can be run on demand or at regular intervals to show the status. Reference baselines can be updated & compared against.



Critical Control 12

Controlled Use of Administrative Privileges

Goal: Protect & validate administrative accounts on desktops, laptops & servers to prevent common types of attacks.

Key Considerations for Control Systems:

Many ICS servers and workstations use a set of standard user names and passwords. Default accounts often have administrator privileges. Many systems include domain controllers which if compromised could compromise the control system integrity.

How Automation Systems Manager helps:

ASM provides centralized monitoring, management and reporting of access, authentication and account management.

Information for each user includes: date/time of status (create, remove, disable), user log in's, failed log in attempts, unauthorized users, all of which can be reported on. Policy management can enforce complex passwords.



Critical Control 13 Boundary Defense

Goal: Control the flow of traffic through network borders, & monitor for attacks & evidence of compromised machines.

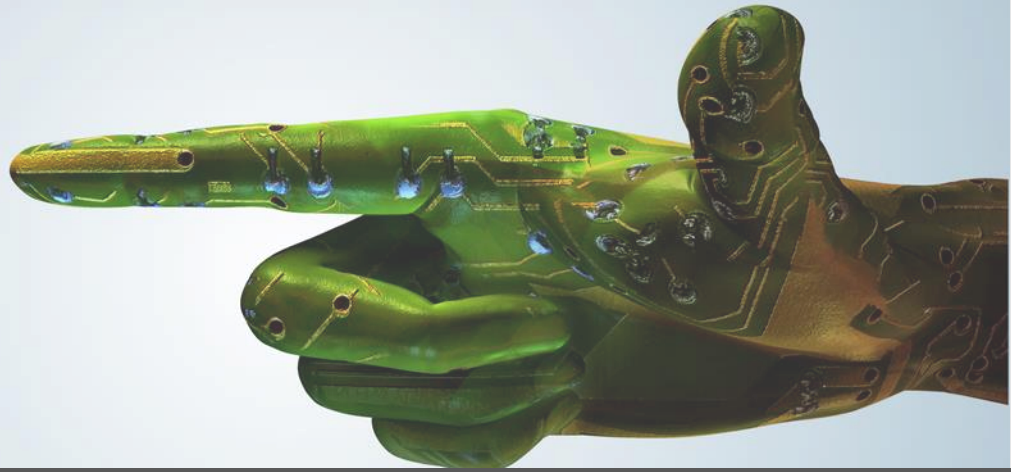
Key Considerations for Control Systems:

The main boundaries in control systems are the interconnection between the ICS & the corporate network, the interconnection between different control systems, & 3rd party remote access points directly into the system.

How Automation Systems Manager helps:

Industrial Defender's suite of technologies provides layers of defense for the flow of traffic between networks.

ASM will monitors devices, provide change management activities, log management for events that are collected from network monitoring devices, & analyze network traffic.



Critical Control 14

Maintenance, Monitoring & Analysis of Audit Logs

Goal: Use detailed logs to identify & uncover the details of an attack, including the location, malicious software deployed, & activity on victim machines.

Key Considerations for Control Systems:

Event monitoring across disparate systems is time consuming & resource intensive.

Events that are correlated & aggregated will ensure that crucial information for forensics and preventive maintenance are seen on a timely basis.

How Automation Systems Manager helps:

ASM provides centralized event monitoring and log management from a wide variety of network & host-based devices, as well as remote & perimeter devices.

Log management uses aggregation & consolidation of events for analysis and alerting, & can be archived for years.

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Critical Control 15 Controlled Access Based on the Need to Know

Goal: Prevent attackers from gaining access to highly sensitive data.

Key Considerations for Control Systems:

While reliability and performance are primary drivers of control systems, they must be protected from exfiltration of intellectual property including network diagrams and system configurations.

How Automation Systems Manager helps:

ASM provides centralized logging for access events. Alerts are generated based on consolidation & aggregation of events & may be reported on.



Critical Control 16 Account Monitoring & Control

Goal: Keep attackers from impersonating legitimate users.

Key Considerations for Control Systems:

Accounts are typically logged in for long durations and often shared between individuals.

How Automation Systems Manager helps:

ASM provides account management with centralized viewing & reporting of user accounts and associated user activities.

Customizable dashboards provide account information including new or modified user accounts, and user metrics such as failed login attempts.



Critical Control 17 Data Loss Prevention

Goal: Stop unauthorized transfer of sensitive data through network attacks & physical theft.

Key Considerations for Control Systems:

Data being syphoned through the control system could signal an intrusion & adversely affect network bandwidth and integrity.

How Automation Systems Manager helps:

ASM can provide centralized event logging and reporting while NIDS analyzes network traffic for discovery of unauthorized access and can flag network packages with key words as they traverse the network.



Critical Control 18 Incident Response Management

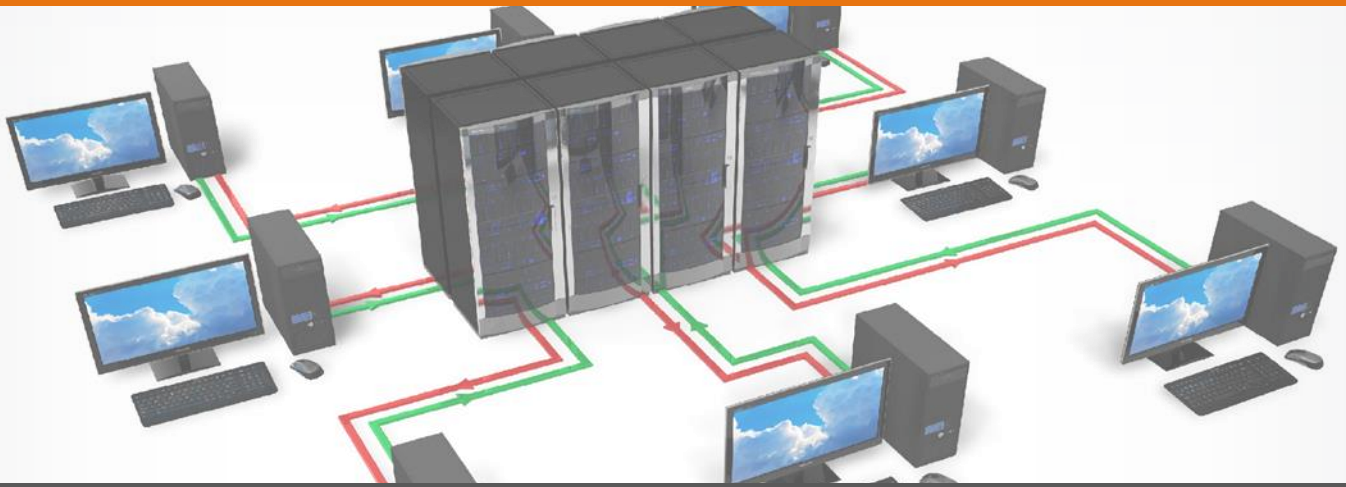
Goal: Protect the organization's reputation, as well as its information.

Key Considerations for Control Systems:

Control systems are more interconnected than ever before & malicious code can propagate in numerous ways including removable media unknowingly brought in by trusted vendors or contracts.

How Automation Systems Manager helps:

The ASM asset Inventory report can be used for defining & describing protected assets.



Critical Control 19 Secure Network Engineering

Goal: Keep poor network design
from enabling attackers.

Key Considerations for Control Systems:

DMZ separation of the Control System and corporate enterprise layer ensures information flow is allowed only through secure channels.

How Automation Systems Manager helps:

The ASM provides central configuration management for IP based assets in the target environment.

A graphic featuring a central red hexagonal shape with a white dot inside, surrounded by blue and red glowing lines. The words "SECURITY BREACH" are written in a red, pixelated font across the center. The background is filled with the word "WARNING" repeated in a light blue, semi-transparent font.

Critical Control 20

Penetration Tests & Red Team Exercises

Goal: Use simulated attacks to improve organizational readiness.

Key Considerations for Control Systems:

Use of vulnerability scanning and penetration testing tools in the ICS pose risks to the low bandwidth systems and must be approached with caution.

How Automation Systems Manager helps:

ASM continuously updates dashboards and reports of assets & asset configurations that will be used in penetration testing.

Reference baselines can be generated from the asset inventory, & policies can be written to produce reports on differences in assets after the penetration testing.

The log management provided by the ASM can be used to consolidate & aggregate events during the pen testing to simplify analysis.

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